

General Terms & Conditions for renting a holiday flat



§ 1 Booking confirmation

The reservation for the holiday apartment is final upon receipt of the booking confirmation. Upon completion of the booking, the tenant and his fellow travellers accept the terms and conditions as binding.

§ 2 Deposit

The deposit of 20% of the total amount must be transferred to our account within 7 days after receiving the booking confirmation. The remaining payment is due 4 weeks before arrival.

In the case of short-term bookings, the travel price will be debited from a credit card to be specified.

A deposit is not charged.

§ 3 Arrival and departure

On the day of arrival, the apartment is available from 4 p.m. Claims for damages cannot be asserted if, exceptionally, the holiday flat cannot be occupied by 4 p.m. on time. On the day of departure, the apartment must be made available by 10 a.m.

§ 4 Residence

The minimum stay is 2 days. The holiday flat may only be used by the number of people agreed in the booking confirmation. Upon consideration, both the holiday agent and the owner of the holiday flat have the right to reject excess persons.

§ 5 Cancellation

A necessary withdrawal from the trip must be communicated in writing and requires the written consent of the provider.

In the event of withdrawal, the landlord's claim to payment of the agreed travel price remains. The landlord has a claim for compensation according to the following scale:

Cancellation is free of charge up to 60 days before departure

From the 59th day before departure: 50% of the travel price.

From the 30th day before departure: 80% of the travel price.

Cancellation fee will be deducted from the deposit.

In the event of early departure or late arrival, 100% of the travel price will be charged.

It is strongly recommended to take out travel cancellation/interruption insurance. This covers the cancellation costs in the event of an accident, illness or death of the insured, children, parents or grandparents. The travel insurance also applies to late arrival or early departure.

General Terms & Conditions for renting a holiday flat



§ 6 Withdrawal by the landlord

The landlord can withdraw after the start of the rental period without observing a deadline if the tenant disturbs other tenants in spite of a warning or behaves in breach of contract to such an extent that the immediate cancellation of the rental contract is justified.

§ 7 Liability of the landlord

The landlord is liable within the scope of the due diligence of a prudent businessman for the proper provision of the rental property. Liability for any failures or disruptions in water or power supply, heating or WLAN, as well as events and consequences of force majeure are hereby excluded.

§ 8 General rights and obligations; house rules of the rental property

(8.1) Inventory: The holiday flat is rented with the complete inventory. Any shortages, defects or damaged items must be reported to the landlord immediately. Any complaints about the condition of the apartment and the inventory are only possible within 24 hours of arrival. Any damaged/missing items must then be replaced.

The inventory is to be treated gently and with care and is only intended to remain in the holiday flat.

(8.2) Quiet times: From 10 p.m. to 7 a.m. there is night time-rest indoors and outdoors. During this time, special consideration for roommates and neighbours is required. TV and audio devices are to be set to room volume.

(8.3) Duty of care: The lessee is liable for damage caused by culpable violation of the duty of care and disclosure incumbent on him, especially in the case of improper handling of technical systems and other furnishings. The renter is also liable for the fault of his fellow travellers. Damages caused by force majeure are excluded from this. For the duration of the rental of the holiday flat, the guest is obliged to keep the windows and doors closed when leaving the holiday flat, to switch off the lights and technical devices and to close the parasol and awning.

(8.4) Pets: The accommodation of pets of any kind is only permitted in the holiday flat with the prior written consent of the provider. For the accommodation of animals, a fee-based special final cleaning is due. If animals are accommodated without the prior consent of the provider, the provider can charge a cleaning fee of up to € 200.00 (net).

(8.5) Smoking: Smoking is prohibited inside all holiday flats and in the entire building. In the event of violations, the provider can charge a cleaning fee of up to € 200.00 (net). Smoking is only permitted outside.

(8.6) Grilling: Grilling is allowed on the fireplace in the garden or on the terrace. For fire safety reasons, barbecuing is not permitted on the balconies or the outside staircase.

General Terms & Conditions for renting a holiday flat



(8.7) WLAN: Internet use is permitted free of charge. Criminal acts (in particular illegal downloads, page views) will be reported and prosecuted. The guest alone is liable for illegal use of the internet.

(8.8) Waste: Waste must be separated into residual waste, paper, organic waste, glass, plastic and packaging with the green dot. Appropriate containers are available.

(8.9) Parking: Parking spaces are available in front of the building. No custody agreement is concluded when using the parking lot. The lessor is not liable for loss or damage to the vehicle or its contents.

Other public parking spaces are in the immediate vicinity.

(8.10) Airing and cleaning: In order to avoid mold growth, we ask you to air the rooms sufficiently, especially after showering. To avoid limescale deposits, please remove the shower tiles after each use. On departure, the holiday flat must be swept clean and all dishes used must be left clean.

(8.11) Non-contractual use: In the event of non-contractual use of the holiday apartment, such as subletting, overcrowding, disturbance of the peace in the house, etc., as well as non-payment of the full rental price (§ 2), the contract can be terminated without notice. The travel price already paid remains with the landlord.

§ 9 Written form

There are no agreements other than those listed in this contract. Verbal agreements were not made. The general terms and conditions are accepted with the booking.

Deviations from these conditions are only effective if the provider has expressly confirmed them in writing.

§ 10 Severability Clause

Should one of the rental conditions described above be legally invalid, it will be replaced by a regulation that comes closest to the meaning. The other rental conditions remain unaffected and continue to apply.